



# South Australian Government *Worker Support Package* Thomas Foods International Pty Limited

## *Frequently Asked Questions*

**Q: *Who is eligible for assistance through the South Australian Worker Support Package?***

A: Workers who are on stand-down from **Thomas Foods International Pty Limited** or are no longer employed with the company.

**Q: *What assistance can I access through the South Australian Worker Support Package?***

A: The South Australian Government will provide up to \$2,000 for each eligible worker to access relevant training assistance with the goal to provide skills for gaining employment.

All funding approved for training is paid directly to the Training Provider by the South Australian Government.

**Do not** pay monies to a Training Provider, you **cannot** be reimbursed for funds that have been paid by yourself. You will be required to complete a Training request, **do not** enrol in training until you have received confirmation of your training approval.

**Q: *What do I need to do first?***

A: Visit Regional Development Australia Murraylands and Riverland or telephone the office to make an appointment. You will be required to complete a registration form to be eligible for the assistance package.

Ph 8535 7170 or email: [info@rdamr.com.au](mailto:info@rdamr.com.au) Location: 137 Adelaide Rd Murray Bridge

Regional Development Australia will book you an appointment time to meet with a qualified Career Practitioner who will work with you through the process and assess your job readiness in order to provide you the support required to connect you to training and employment opportunities.

**Q: *How long can I access the South Australian Worker Support Package?***

A: You can access the South Australian Worker Support Package until 30 June 2018.

**Q: *Who is Regional Development Australia Murraylands and Riverland?***

A: Regional Development Australia Murraylands and Riverland is a not for profit entity that operates regionally through its Career Development Centre to provide support to individuals seeking employment. The organisation also has strong ties to business and industry in the region.

**Q: *What training will be considered through the South Australian Worker Support Package?***

A: Training that can be supported includes:

- recognition of prior learning,
- accredited training,
- vocational tickets & licences (eg: forklift, first aid, confined space, truck training),
- industry licences and clearance (eg: police clearances, security industry licences), or non-accredited training such as Adult Community Education to help improve computing, numeracy and literacy skills.



**Q: *What training will NOT be approved through the South Australian Worker Support Package?***

A: The following activities **can not** be funded

- higher education qualifications,
- purchase of tools and equipment,
- travel or accommodation, or
- wage subsidies.

**Q: *How does the South Australian Worker Support Package work?***

A: You need to make an appointment to meet with Regional Development Australia, after completing the registration form you will be allocated an appointment time to meet with a Career Practitioner who will discuss your options including updating your resume and your training needs and provide employment opportunities to you based on your skills and qualifications.

A Training Request Form can be completed once you have met with the Career Practitioner and your training needs are understood. This will have to be approved by Department of State Development before any training takes place.

If approved, the Department of State Development will make payments for training directly to your Training Provider.

You will receive an email and text confirming that the training is approved and the amount that the South Australian Workers Support Package will contribute to your training request. The training organisation will also receive confirmation of the training approval.

**Q: *I have further questions about the South Australian Worker Support Package?***

A: If you have any questions please call WorkReady Infoline on telephone 1800 805 488 (freecall).

**Q: *What if I'm impacted through a company which was a supplier of Thomas Foods International Pty Ltd?***

Visit Regional Development Australia Murraylands and Riverland, there is business support in the region that you may be able to access.