



Rural City of Murray Bridge

Specialist Plan Progress Report

Period: 01/06/14 - 30/06/14

Quarter: June

Delivering the Annual Business Plan 2013-14



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Delivering the Annual Business Plan 2013-14

<i>Actions</i>	<i>STATUS</i>	<i>% TARGET</i>	<i>% COMP</i>	<i>PROGRESS COMMENTS</i>	<i>RESP. OFFICER</i>	<i>COMP DATE</i>
Strategy: 1.1.3 Facilitate development of existing and new industrial estates						
1.1.3.1 Develop RCMB Tourism Strategy	Completed	N/A	100%	Discussions with key stakeholders is taking place The Strategy was adopted by the Council at its meeting held 19 August 2013	Manager Business Relations	30/06/2014
1.1.3.2 Undertake Feasibility for a RCMB Tourism and Arts Centre	In Progress	N/A	20%	Concept sketches are in preparation for a planned presentation to Council in late October 2013. Discussion are continuing. This project will continue into the 2014/2015 financial year	Chief Executive Officer	30/06/2015
1.1.3.3 Develop and Implement an Events Attraction Strategy	Not Started	N/A	0%		Manager Business Relations	30/06/2014

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Strategy: 1.3.2 Develop and implement an Economic Development Plan.						
1.3.2.1 Economic Development Plan	In Progress	N/A	25%	Regional Cities Pilot Program Business Case and the Monarto Master Plan will inform the Economic Development Plan. Brief to be prepared to go out to select tender. Work will continue in the 2014/2015 financial year	Chief Executive Officer	30/06/2015



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Strategy: 2.1.2 Partner with key stakeholders for the development and implementation of regional and local natural resource management plans and initiatives						
2.1.2.1 Develop a Biodiversity Strategy for the Rural City of Murray Bridge	In Progress	80%	60%	<p>Gathering existing Biodiversity strategies from other councils for review. Determining the structure of the document based on best practice.</p> <p>Met briefly with Greg Sarre from DC Mt Barker re possibility of developing a joint Biodiversity Strategy for both Councils</p> <p>Sent letter regarding development of Regional Biodiversity Strategy to DC Mt Barker, Alexandrina, Mid Murray and Coorong Councils - non wished to proceed, DC Mt Barker and Alexandrina interested in addressing Biodiversity issues that overlap our Council areas</p> <p>Developed structure of plan</p> <p>Developed milestone for completion of draft Plan 29 August 2014</p>	Senior Environment Officer	31/12/2014

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Strategy: 2.1.2 Partner with key stakeholders for the development and implementation of regional and local natural resource management plans and initiatives						
2.1.2.2 Review and Implement a Roadside Vegetation Management Plan	Completed	N/A	100%	<p>Draft Roadside Vegetation Management Plan has been given to GM Infrastructure & Environment for review / comment</p> <p>Updated vegetation condition GIS map for inclusion in report</p> <p>Draft Roadside Vegetation Management Plan sent to internal stakeholders (Council staff) on Monday 4th November 2013 for two week consultation process</p> <p>Dates set for Council Briefing, Community Consultation Process, Council Reports</p> <p>Internal Consultation completed</p> <p>Presentation to EM's at Council Briefing 28 January 2014 completed</p> <p>Draft Plan presented to NVC 7 February 2014</p> <p>17 Feb Council endorsed Community Engagement Process which started 18 Feb for 6 week period</p> <p>14 Feb Council endorsed the RVMP</p> <p>6 May revised draft sent to NVC for endorsement</p>	Senior Environment Officer	30/06/2014

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Strategy: 2.1.2 Partner with key stakeholders for the development and implementation of regional and local natural resource management plans and initiatives						
2.1.2.3 Native Vegetation Surveys for 25 Unmade Road	Completed	N/A	100%	<p>Received quotations from contractors to conduct surveys</p> <p>Contractor has commenced survey of unmade road reserves 28th October 2013</p> <p>Fieldwork completed December 2013, waiting report</p> <p>Report received May 2014</p>	Senior Environment Officer	30/06/2014
2.1.2.4 Native Vegetation Management Plans for Dorset Street Reserve and Murray Park	Completed	N/A	100%	<p>Draft Native Vegetation Management Plans for Dorset Street Reserve and Murray Park have been forwarded to Native Vegetation Council (NVC)</p> <p>NVC have requested plans be in their new template requiring Native Vegetation surveys to be conducted using the BushRAT (NVC) methodology</p> <p>Environmental officers currently undertaking training of the BushRAT methodology</p> <p>Native Vegetation BushRAT survey field work completed at Murray Park and Dorset Street Reserve 23rd September 2013</p> <p>Native Vegetation Plans for Dorset Street Reserve and Murray Park have been completed and submitted to the Native Vegetation Council on 25th October 2013</p>	Senior Environment Officer	30/06/2014

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Strategy: 2.1.3 Partner with key stakeholders to monitor, mitigate and adapt for the impacts of climate change						
2.1.3.1 Coordinate the Rural City of Murray Bridge Climate Change Adaptation Action Plan	In Progress	100%	85%	<p>Council has undertaken the Local Government Risk Service (LGRS) Climate Change Adaption Workshops that identified the risks associated with the various key areas. A draft plan has been circulated and comments made which were returned to the LGRS. Awaiting the final report / plan.</p> <p>17/09/2013 - Council is now in receipt of the final Climate Adaptation report.</p> <p>7/11/2013 - Report has now been prepared for Audit Committee.</p> <p>Audit Committee and Council adopted the RCMB Climate Adaptation Plan. Some of the recommendations have been incorporated into Councils Environment Management Plan for actioning.</p>	Manager Risk	30/06/2014

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Actions	STATUS	% TARGET	% COMP	PROGRESS COMMENTS	RESP. OFFICER	COMP DATE
Strategy: 2.2.1 Develop strategies, policies and plans to encourage appropriate forms of development						
2.2.1.12 Regional Town Centre Expansion DPA	In Progress	N/A	40%	This DPA proposes the expansion of the Regional Town Centre to promote mixed use development opportunities, introduce a policy framework for Council's Car Park Fund and include consideration of the Education Precinct. Investigations are well underway and have included the preparation of a site contamination report. The scope of the DPA has recently been expanded to review the zoning of Johnstone Park and the existing Bulky Goods Zone on Hindmarsh Road. An amended Statement of Intent was endorsed by the Strategic Planning & Development Policy Committee on 7 May 2014. (May 2014)	Manager Planning	30/06/2014
2.2.1.14 Prepare Monarto South Enterprise Precinct Master Plan	Completed	N/A	100%	This project will support the delivery of key infrastructure for Monarto to stimulate economic development and provide additional employment opportunities. It will also provide a policy framework to guide changes to Council's Development Plan. Consultant's Brief has been prepared. Currently reviewing funding options and seeking 'buy-in' from the State Government to progress the project. Advocacy and joint funding work has been progressed for the masterplan and this work has now been completed and merged to deliver a single project enabling the best planning outcomes for Monarto. This work will be taken further forward as a separate stage in 2014/15 with the District Council of Mount Barker, the two relevant RDAs and, potentially, PIRSA. (May 2014)	Manager Planning	30/06/2014

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Strategy: 2.2.1 Develop strategies, policies and plans to encourage appropriate forms of development						
2.2.1.4 Revitalisation of Bridge and Sixth Street CONCEPT DESIGN	In Progress	100%	65%	<p>Project brief has been prepared and Council has called for tenders as yet contractor has not been selected.</p> <p>24/1/14 Tenders being re-assessed based on the change to the LATM Plan for the CBD and the fact that the 1 lane each way option on Bridge Street has been abandoned. - 3-4 tenderers will be asked to re submit and the process will recommence</p> <p>4/2/14 Consultants are being short listed from the original 13 tenders - between 4 and 6 will be asked to re-tender with the bridge street option reverting back to 4 lanes. Interviews and reprice to commence week of 17/2/14</p> <p>7/3/14 Short listed consultant to be provided new scope and priced - contract award for design only to be completed by end March with works completed by end June</p> <p>21/5/14 Consultant has been engaged, Progress Control Group formed. Report being presented to Council on 2/6/14 to endorse proposed program for delivery.</p>	General Manager Infrastructure and Environment	30/06/2014

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Strategy: 2.2.1 Develop strategies, policies and plans to encourage appropriate forms of development						
2.2.1.5 Residential Growth Areas DPA	In Progress	N/A	5%	This project will review the zoning of land currently zoned Rural Living and Country Living to the south of Adelaide Road and to the north of Old Swanport Road. It will also review the zoning of land currently zoned Deferred Urban fronting Bremer Road and Greenlands Drive to the north of Adelaide Road. Growth Area Strategic Investigations (for land identified for rezoning by this DPA) have commenced with the appointment of Jensen Planning & Design. These investigations will include a supply and demand analysis as well as consideration of the provision of essential infrastructure. (May 2014).	Manager Planning	30/09/2014
2.2.1.8 Monarto Enterprise DPA	Completed	N/A	100%	This DPA will be progressed following the completion of a Monarto South Enterprise Precinct Masterplan. (September 2013). Advocacy and joint funding work has been progressed for the masterplan and this work has now been completed and merged to deliver a single project enabling the best planning outcomes for Monarto. This work will be taken further forward as a separate stage in 2014/15 with the District Council of Mount Barker, the two relevant RDAs and, potentially, PIRSA. (May 2014)	Manager Planning	30/09/2014
Strategy: 2.2.3 Plan for, manage and facilitate transport and traffic management initiatives within urban and rural areas						

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Strategy: 2.2.3 Plan for, manage and facilitate transport and traffic management initiatives within urban and rural areas						
2.2.3.11 Ferries McDonald Road Redevelopment Project Phase 2, 4.5 km Garwood Road to the 'S' bend near Monarto Conservation Park.	Completed	100%	100%	<p>Construction and major earthworks are on-going</p> <p>Issues relating to the production of rubble slowing production rates.</p> <p>Looking to engage additional/new rubble crushing contractor to improve production</p> <p>Earth works on Stages 2 and 3 almost complete, rubble contractor has had contract terminated due to performance and a second contractor is to be engaged to complete the works.</p> <p>Approx 8000 tonnes of material stockpile for pavement construction</p> <p>As of the 10/02/2014 there will be another 3KMS of Ferries McDonald Road sealed leaving a further 4.2 KMS to seal it is estimated to be completed early March</p> <p>28/11/13 All earthworks are now 95% completed with a small high spot requiring excavation at CH7100 40mm material is currently being run out and is not compete from CH000 (garwood Road) to CH6800 20mm material is being produced in Councils Borrow Pt and has been laid up to CH1200 20mm material will recommence on Tuesday 3rd Dec with the aim to reach CH 2800 by</p>	Manager Engineering and Assets	30/06/2014

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Strategy: 2.2.3 Plan for, manage and facilitate transport and traffic management initiatives within urban and rural areas						
				<p>Friday 6th Dec 20mm material between CH00 and CH2800 will be trimmed and compacted in anticipation of a 16th Dec seal date. 40mm material will continue to be installed up until Christmas A further 5 KMs have been sealed with a further 4 KMs to be sealed by the 7th of Febuary 2014 Ferries McDonald road sealing will be completed by the 7th of April 2014 some further tidy up works will commence , final completion of the project will be on or around the 11th of April 2014</p> <p>21/5/14 Ferries McDonald road sealing is now completed leaving some miner work out standing the project is still on track to be finalised by the 11th of April 2014 at a cost of \$5.497m. A report was presented to Council on 14/4/14. At this meeting Council resolved:</p> <ul style="list-style-type: none"> • That Council receives the formal Regulation Advice Notification from the Department of Environment Water and Natural Resources dated 21 March 2014, that approves the Native Vegetation Management Plan for Murray Park Reserve and Dorset Street Reserve and Ferries McDonald Road Revegetation site. • That Council approve a budget adjustment of \$597,000 in the third quarterly budget review to complete the project. 		



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Strategy: 2.2.3 Plan for, manage and facilitate transport and traffic management initiatives within urban and rural areas						
				<ul style="list-style-type: none"> That a Final Report be presented to Council regarding Ferries McDonald Road Redevelopment Project at the completion of the project. 		
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Strategy: 2.2.4 Facilitate opportunities for the sustainable development of the Murray River environment						
2.2.4.1 River Murray Flood Plain Land Use Study	Completed	N/A	100%	The study was formally launched in October 2013 and was considered by the Strategic Planning & Development Policy Committee in November 2013. Implementation of the recommendations will occur once funding has been sourced and is likely to involve the preparation of a regional DPA. (November 2013).	Manager Planning	30/06/2014

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Strategy: 2.3.1 Facilitate water independence through development of Integrated Water Management plans including identifying, addressing and implementing water harvesting/balancing re-use and recycling opportunities						
2.3.1.1 Integrated Stormwater Management Plan DPA	In Progress	N/A	90%	<p>The purpose of this regional DPA is to update the Development Plan through the introduction of new 'Natural Resources' policies, water management policies and policies which encourage the use of rainwater tanks. The DPA was submitted to the Minister for Planning for approval to commence consultation in September 2013. The Minister has now approved the release of the DPA subject to the removal of the proposed policies relating to rainwater tanks. Discussions with participant Councils are underway to determine if this change is acceptable (December 2013).</p> <p>The Council's SPDPC has considered the changes and agreed to proceed with a different approach to secure our objectives through the public consultation phase. (May 2014)</p>	Manager Planning	30/06/2014

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Strategy: 2.3.1 Facilitate water independence through development of Integrated Water Management plans including identifying, addressing and implementing water harvesting/balancing re-use and recycling opportunities						
2.3.1.5 Stormwater Harvesting and Reuse Scheme - Stage 1 of 3	In Progress	N/A	55%	<p>Council is currently seeking the relevant approvals to undertake the various aspects of the Scheme such as expanding wetland systems, pumping stations, creating new lagoons etc. as well as developing technical specifications for these works. Construction of these projects will commence in 2014 and will be completed by the end of 2016.</p> <p>Council has recently awarded a contract for the construction of the Gifford Hill Lagoon, a 110 megalitre lined storage facility for harvested stormwater at the Gifford Hill development site. The lagoon construction works will be commemorated with a turning of the sod event in June 2014.</p> <p>Council has also recently appointed a contractor to develop the detailed design of the stormwater collection and distribution infrastructure for the scheme. Council staff will be working closely with the contractors and other project stakeholders over the coming months as they develop the designs.</p>	Manager Engineering and Assets	30/06/2015

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Strategy: 3.1.1 Implement key actions relating to open space in the Murray Bridge Sport Recreation and Open Space Strategy						
3.1.1.1 Develop and Implement the Open Space Strategy	Completed	N/A	100%	<p>Final draft report prepared and presented to ELT. Introduction, Overview and Literature review draft have been completed, whole document draft to be completed and ELT briefing set for 26th June 2013.</p> <p>Gave brief presentation to ELT 25 June 2013. They gave the go ahead to do a Council briefing on the 29 July 2013 and to put in a Council report with a recommendation that the plan goes out to community consultation. Council briefing 29 July and went to Council. Endorsed for community consultation.</p> <p>8 August start of 3 week community consultation period.</p> <p>Consultation completed. Final draft document being prepared. (September 2013)</p> <p>Community feedback received and MBSROSS amended to reflect feedback.</p> <p>Last minute feedback from Council staff put the Council report forward to the 21st October meeting. Staff feedback has been incorporated into the strategy.</p> <p>The strategy was endorsed by Council at the 21 October meeting.</p> <p>Financial acquittals are being collated, completed and posted off.</p>	Team Leader Youth Sport and Recreation	30/06/2014

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Strategy: 3.2.1 Implement key actions relating to leisure, sport and recreation in the Murray Bridge Sport Recreation and Open Space Strategy						
3.2.1.1 Develop and Implement the Sports and Recreation Strategy	Completed	N/A	100%	<p>Final draft report prepared and presented to ELT. Introduction, Overview and Literature review draft have been completed, whole document draft to be completed and ELT briefing set for 26th June 2013.</p> <p>Gave brief presentation to ELT 25 June 2013. They gave the go ahead to do a Council briefing on the 29 July 2013 and to put in a Council report with a recommendation that the plan goes out to community consultation. Council briefing 29 July and went to Council. Endorsed for community consultation.</p> <p>8 August start of 3 week community consultation period.</p> <p>Consultation completed. Final draft now being prepared. (September 2013)</p> <p>Community feedback received and MBSROSS amended to reflect feedback.</p> <p>Last minute feedback from Council staff put the Council report forward to the 21st October meeting. Staff feedback has been incorporated into the strategy.</p> <p>The strategy was endorsed by Council at the 21 October meeting.</p> <p>Financial acquittals are being collated, completed and posted off. (October 2013)</p>	Team Leader Youth Sport and Recreation	30/06/2014

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Actions	STATUS	% TARGET	% COMP	PROGRESS COMMENTS	RESP. OFFICER	COMP DATE
Strategy: 3.3.2 Develop, implement and promote community health and safety						
3.3.2.10 Mosquito Monitoring and Control 2013-14 Program	In Progress	N/A	90%	The SA University report has been received for 2012/13 . The Mosquito Monitoring Program is in progress (contract finishes 2014). A report was submitted to Council on 19 August 2013.(September 2013). Mosquito monitoring control program up and running. Mosquito numbers up slightly on last year. Due to the dry hot conditions over summer (Mid Feruary 2014)Mosquito numbers have decreased. Mosquito monitoring is an on going program	Manager Building Health and Compliance	31/07/2014
3.3.2.11 Development of a Regional Public Health Plan	Completed	N/A	100%	Several meetings have been held and a joint working group formed to consider the consultants registration of interest. Two Registrations of Interest have been received and the Scope of Requirement drawn up. The Working Group considered the two submissions and approved URS Australia as the preferred tender. URS Australia was appointed in August 2013 and a further meeting of Working Group held on Friday 6 September 2013. Consultants URS to meet with Councils beginning 25 September 2013. (September 2013) Draft Regional plan out for public consultation Dec 2013 to Jan 2014, Regional health Plan adopted by all the Councils involved 7 February 2014	Manager Building Health and Compliance	30/06/2014

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Actions	STATUS	% TARGET	% COMP	PROGRESS COMMENTS	RESP. OFFICER	COMP DATE
Strategy: 3.3.2 Develop, implement and promote community health and safety						
3.3.2.12 Deliver the Community Grant Program	Completed	100%	100%	<p>Community Grant Round 1, 2013 advertised. Grant Information forum held.</p> <p>Grant round closed and submissions now being assessed.</p> <p>Report to Council late September 2013. (September 2013)</p> <p>A record number of 37 application's were received for this round seeking a total of \$88,359 in Council funding for community projects totalling \$345,592. This has resulted in a total of 64% of application being funded in some cacpacity (October 2013).</p> <p>The Community Grants Program is an ongoing process. The next round closes in the first week of March when the entire process starts again for this colander year (January 2014). Preparation for the next round of grants has now commenced. Time sequencing actions has been submitted for management approval. An information session is scheduled for the 24.02.14. Advertising will take place in the standard, website and also marketed through email networks. The round closes on the 7th March (February 2014)</p> <p>Grant Process Complete. Report to Council with Recommendations to 14th April Meeting. Twenty five applications were received for this round seeking a total of \$65,002 in Council funding for community projects totalling \$221,365.</p> <p>Community Grant Recommendations were endorsed by Council. All approved grants have been paid to community groups. Next round of grants preparation commences late</p>	Team Leader Cultural Development	30/06/2014

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Strategy: 3.3.2 Develop, implement and promote community health and safety						
<p>3.3.2.3 Establish Dog off Areas (previously PR-1512)</p> <p>The funding for new dog off leash area was not approved in last years budget and the \$15,000 budget was only sufficient for upgrading and maintaining the existing four (4) RCMB dog off leash areas.</p> <p>Two (2) were significantly upgraded last financial year with White Park, having play ground equipment removed and the fence replaced for this financial year</p>	Completed	N/A	100%	<p>in July (May 2014).</p> <p>The existing designated dog off leash areas require improvement and maintenance and the financial commitment is insufficient to construct a new dog off leash area. Suggest using funding to upgrade existing dog off leash areas.</p> <p>Feb 2013 Budget Review has approved transfer of funding from capital to operating to enable repairs to be carried out on existing dog off leash areas.</p> <p>Upgrade works held back as part of budget savings. (June 2013). Funding not provided for new dog off leash area 13/14 budget. Replacement fence to be installed White park</p>	Manager Building Health and Compliance	30/06/2014



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Strategy: 3.3.2 Develop, implement and promote community health and safety						
3.3.2.8 Develop and implement the RCMB Community Safety Plan	Completed	100%	100%	<p>Manager Community Services reviewing and making substantial changes prior to submission to Council for endorsement. (June 2013).</p> <p>Community Safety Plan has been implemented and is monitored by the Liquor Accord and the Community Safety Officer. (January 2014) Community Safety Officer is now reporting separately on initiatives of the plan (February 2014).</p> <p>Delivery of Community Safety Programs (DVAG, CCTV, YHYC, NW, DD Graffiti and Alarms) Induction of 4 new Graffiti removal team volunteers complete Safety Boots/hats/Hi Vis Shirts provided. Training at Depot completed 3/2/14. Graffiti Removal Information folder provided to all 6 Volunteers.</p> <p>Necessary Equipment to remove graffiti purchased (February 2014)</p> <p>NHW divisional meeting attended in December. Next meeting February 12th.</p> <p>DVAG meeting attended 6th Feb</p> <p>Part of White Ribbon Day planning team - follow-up with Paul Ankerson re joining Committee as community member.</p> <p>Liquor Accord-1ST Meeting 18 March 14.</p> <p>Alcohol Management-Dry Zone Signage to Information Bays completed.</p> <p>Community Engagement, Education & Awareness-Attended the first meeting of the Community Suicide Prevention Network information meeting.</p> <p>Imagine Arts & Cultural Action Group-1st</p>	Team Leader Cultural Development	30/06/2014



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Strategy: 3.3.2 Develop, implement and promote community health and safety						
				<p>meeting 11th February 14. Agenda and November Minutes sent to all members 4th Feb</p> <p>Delivery of Community Safety Programs (DVAG, CCTV, YHYC, NW, DD Graffiti and Alarms)-Induction of 4 new Graffiti removal team volunteers complete. Safety Boots/hats/Hi Vis Shirts provided to all 4th Feb 14.</p> <p>Graffiti Removal Information folder given to all 6 Volunteers.</p> <p>Necessary Equipment to remove graffiti purchased.</p> <p>NGHW divisional meeting attended in Feb. Next meeting April 9th.</p> <p>DVAG meeting attended 3rd April</p> <p>Part of White Ribbon Day planning team - follow up with Paul Ankerson re joining Committee as community member.</p> <p>Simon Bradley or Andrew Meddle also attending planning meeting.</p> <p>DV Vigil information and processes following up with DAVG Committee</p> <p>2 car Immobilisers fitted 28.02.14</p> <p>Brochure updated to include graffiti reporting</p> <p>Contact made with DPTI re graffiti on the Bridge St leading to bridge.</p> <p>8 graffiti incidents reported and removed in March.</p> <p>3 Safety Audits completed.</p> <p>Article written for Rural City Review.</p> <p>Stickers distributed to Shell Shell, GCS, McCues, Swimming Pool, VIC, Swanport Hotel for Dunny Door promotion.</p>		



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Strategy: 3.3.2 Develop, implement and promote community health and safety						
				<p>Liquor Accord-1st Meeting 18 March 14. Agenda completed and ready to be sent to Licensees and Sporting Clubs.</p> <p>Alcohol Management Dry Zone Signage to Information Bays completed.</p> <p>Safer Public Places (CPTED)-Followup discussion with Council Planning Team and Infrastructure in regard to CPTED principles and Council/developer</p> <p>Community Engagement, Education & Awareness-Attended the first meeting of the Community Suicide Prevention Network information meeting.</p> <p>Delivery of Community Safety Programs (DVAG, CCTV, YHYC, NW, DD Graffiti and Alarms)-Induction of 4 new Graffiti removal team volunteers complete. Safety Boots/hats/Hi Vis Shirts provided to all 4th Feb 14. Training at Depot completed 3/2/14 .</p> <p>Graffiti Removal Information folder given to all 6 Volunteers.</p> <p>Necessary Equipment to remove graffiti purchased.</p> <p>Your Home Your Castle enquiry from Accare support worker, but 2 visits have been cancelled.</p> <p>NHW divisional meeting attended in Feb. Next meeting April 9th.</p> <p>DVAG meeting attended 3rd April</p>		



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Strategy: 3.3.2 Develop, implement and promote community health and safety						
				<p>Part of White Ribbon Day planning team - follow-up with Paul Ankerson re joining Committee as community member. Simon B or Andrew M also attending planning meeting</p> <p>DV Vigil information and processes following up with DAVG Committee</p> <p>2 car Immobilisers fitted</p> <p>Home Safety Audit completed</p> <p>Graffiti removal team working well together .</p> <p>Brochure updated to include graffiti reporting. Information provided to Adrian Pederick's office.</p> <p>Contact made with DPTI re graffiti on the Bridge St leading to bridge.</p> <p>8 graffiti incidents reported and removed in March.</p> <p>2 Safety Audits completed.</p> <p>Article written for Rural City Review.</p> <p>Stickers distributed to Shell</p> <p>Shell/GCS/McCues/Swimming Pool/VIC/Swanport Hotel for Dunny Door promotion.</p> <p>6 graffiti incidents reported and removed.</p> <p>Consulting with Viterra for removal of graffiti from Silos along railway line. 3 audits undertaken and installations to be completed.</p> <p>Assisted with Application for Watch SA State awards for Watcher of the Year/Presidents's Award. Monthly DVAG meetings held on the 01.05.14 DV Vigil paperwork completed with assistance from DVAG Exec. Electronic Sign advertising for DVAG VIGIL and Vehicle</p>		



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Actions	STATUS	% TARGET	% COMP	PROGRESS COMMENTS	RESP. OFFICER	COMP DATE
Strategy: 3.3.2 Develop, implement and promote community health and safety						
				<p>security. Article re graffiti removal program prepared for Rural City Outlook. Attendance at Information session re Royal Commission into Institutional responses to Child Sexual Abuse - DVAG. Brochures and flyers given to Library/LGC Community Support. DV VIGIL Council processes permit/risk management plan completed and Public Liability Certificate provided. Completed CCTV survey for Australian Criminology Institute . Youth Engagement-Zsolt Telkesi Youth Grant assisted Operation Flinders with \$2,000 .00 for group from MBHS in August 2014. May 2014</p> <p>Delivery of Community Safety Programs (DVAG, CCTV, YHYC, NW, DD Graffiti and Alarms)-Induction of 4 new Graffiti removal team volunteers complete. Safety Boots/hats/Hi Vis Shirts provided to all 4th Feb 14. Training at Depot completed 3/2/14 .</p> <p>Graffiti Removal Information folder given to all 6 Volunteers. Necessary Equipment to remove graffiti purchased.</p> <p>Your Home Your Castle enquiry from Accare support worker, but 2 visits have been cancelled.</p> <p>NHW divisional meeting attended inFeb. Next meeting April 9th.</p>		



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Actions	STATUS	% TARGET	% COMP	PROGRESS COMMENTS	RESP. OFFICER	COMP DATE
Strategy: 3.3.2 Develop, implement and promote community health and safety						
				<p>DVAG meeting attended 3rd April Part of White Ribbon Day planning team - followup with Paul Ankerson re joining Committee as community member. Simon B or Andrew M also attending planning meeting.,</p> <p>DV Vigil information and processes following up with DAVG Committee -</p> <p>2 car Immobilisers fitted 280214 Home Safety Audit completed. 1 home visit still to be organised 12/3/14 Graffiti removal team working well together .</p> <p>Brochure updated to include graffiti reporting .</p> <p>Information provided to Adrian Pederick's office. Contact made with DPTI re graffiti on the Bridge St leading to bridge. xxxxxxx</p> <p>8 graffiti incidents reported and removed in MArch. 2 Safety Audits completed. Article written for Rural City Review. Stickers distributed to Shell Shell/GCS/McCues/Swimming Pool/VIC/Swanport Hotel for Dunny Door promotion. xxxxxxx</p> <p>6 graffiti incidents reported and removed. Contact made with Viterra for removal of</p>		



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Actions	STATUS	% TARGET	% COMP	PROGRESS COMMENTS	RESP. OFFICER	COMP DATE
Strategy: 3.3.2 Develop, implement and promote community health and safety						
				<p>graffiti from Silos along railway line. 3 audits undertaken and installations to be completed. NHW meeting assistance with admin issues. Assisted with Application for Watch SA State awards for Watcher of the Year/Presidents's Award Monthly DVAG meetings attended. DV Vigil paperwork completed with assistance from DVAG Exec. Electronic Sign advertising for DVAG VIGIL and Vehicle security. Article re graffiti removal program prepared for Rural City Outlook. Attendance at Information session re Royal Commission into Institutional responses to Child Sexual Abuse - DVAG. Brochures and flyers given to Library/LGC Community Support. DV VIGIL Council processes permit/risk management plan completed and Public Liability Certificate provided. Completed CCTV survey for Australian Crimenology Institute. updated May 2014</p> <p>NHW divisional meeting and followup. 2 Immobilisers supplied following advertising on Electronic Sign. DV VIGIL in May with 55 in attendance. Channel 10 and Standard coverage . White Ribbon Day planning commenced. updated 24.06.14</p>		



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Actions	STATUS	% TARGET	% COMP	PROGRESS COMMENTS	RESP. OFFICER	COMP DATE
Strategy: 3.3.2 Develop, implement and promote community health and safety						
				<p>Last Updated - 24/06/2014 Heather Courtney</p> <p>Liquor Accord-1st Meeting 18 March 14.</p> <p>Agenda completed and ready to be sent to Licensees and Sporting Clubs.</p> <p>24.06.14 Next meeting in July. Agenda to prepare. Last Updated - 24/06/2014 Heather Courtney</p> <p>Youth Engagement-Zsolt Telkesi Youth Grant assisted Operation Flinders with \$2,000 .00 for group from MBHS in August 2014. Updated May 2014 Last Updated - 20/05/2014 Heather Courtney</p> <p>Alcohol Management-Dry Zone Signage to Information Bays completed.</p> <p>Liquor Accord Meeting conducted in March. Minutes distributed via email and mail out.</p> <p>Safer Public Places (CPTED)-Followup discussion with Council Planning Team and Infrastructure in regard to CPTED principles and Council/developers aware of what needs to occur next. Last Updated - 11/03/2014 Heather Courtney</p>		



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<i>Actions</i>	<i>STATUS</i>	<i>% TARGET</i>	<i>% COMP</i>	<i>PROGRESS COMMENTS</i>	<i>RESP. OFFICER</i>	<i>COMP DATE</i>
Strategy: 3.3.2 Develop, implement and promote community health and safety						
				<p>Community Engagement, Education & Awareness-Attended the first meeting of the Community Suicide Prevention Network information meeting.</p> <p>VIGIL conducted with 55 people attending. Channel 10 and MV Standard covering the event to raise Domestic and Family Violence awareness in our community. Planning meeting being conducted in July for homelessness event. Conducted 2 safety audits. 3 residents had car immobilisers fitted. 6 graffiti removals in the period. Preparing management guideline and graffiti removal policy. White ribbon day planning commenced. Traffic Management Training being organised for Graffiti volunteers. Administrative support to NHW. Promoting awareness for the Child Abuse information session and assisted with the All Culture Fest. Updated 26.06.14</p>		
<i>Actions</i>	<i>STATUS</i>	<i>% TARGET</i>	<i>% COMP</i>	<i>PROGRESS COMMENTS</i>	<i>RESP. OFFICER</i>	<i>COMP DATE</i>
Strategy: 3.3.4 Partner with others to promote healthy lifestyles for the community						



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<i>Actions</i>	<i>STATUS</i>	<i>% TARGET</i>	<i>% COMP</i>	<i>PROGRESS COMMENTS</i>	<i>RESP. OFFICER</i>	<i>COMP DATE</i>
Strategy: 3.3.4 Partner with others to promote healthy lifestyles for the community						
3.3.4.2 Deliver the 2013-14 OPAL Program	In Progress	N/A	90%	Annual OPAL activity plan developed and approved. (September 2013) Draft annual plan for OPAL 2014 has been developed to be presented for approval by internal steering committee. (January 2014) Internal Steering Group Meeting scheduled for March 2014, plan to be presented on this date. (February 2014) Brighter Outside theme stateholder launch Wednesday 12th March, Murray Bridge Town Hall Brighter Outside theme community launch Wednesday 26th March, Homburg Park Held local Opal Advisory Committee Meeting to discuss ideas for the new theme to incorporate into our OPAL local plan. Held one magic square workshop attended by 50 local teachers. Hired an OPAL support Officer for 4 days per week. Planning for Reconciliation and NAIDOC week. Report to Council recommending endorsement of the Stage 2 Healthy Catering Policy. Application for the Heart Foundation Local Government Award has been submitted. Red Cross and OPAL lunch program at South Primary School was initiated (May 2014). Further work on Nature Play planning (June 2014)	OPAL Manager	30/06/2014
<i>Actions</i>	<i>STATUS</i>	<i>% TARGET</i>	<i>% COMP</i>	<i>PROGRESS COMMENTS</i>	<i>RESP. OFFICER</i>	<i>COMP DATE</i>
Strategy: 3.3.5 Implement the Rural City of Murray Bridge Youth Action Plan						



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Actions	STATUS	% TARGET	% COMP	PROGRESS COMMENTS	RESP. OFFICER	COMP DATE
Strategy: 3.3.5 Implement the Rural City of Murray Bridge Youth Action Plan						
3.3.5.1 Deliver the 2013-14 Youth Support Program	Completed	N/A	100%	<p>Annual Youth Activity Program developed. Youth Program delivery commenced. (September 2013)</p> <p>Monthly meetings with the MYGEN Committee and quarterly MYGEN Governance meeting.</p> <p>School holiday program scheduled for October holidays.</p> <p>VET course continues to be run from The Station.</p> <p>Monthly meetings attended include: MYSN, ICAN, MYMA, Deadly Fun Run, Youth Homelessness Committee, Headspace Consortium, LGYSF, RCMB Volunteer meeting</p> <p>Drumbeat Program continues at MBHS partnering with Headspace.</p> <p>Music Drop In Program continues to be popular.</p> <p>Blue Light Disco held at The Station on 23rd August. (September 2013)</p> <p>Monthly meetings with the MYGEN Committee.</p> <p>VET course continues to be run from The Station</p> <p>Monthly meetings attended include: MYSN, ICAN, MYMA, MCE, AYFN, Deadly Fun Run, Youth Homelessness Committee, Headspace Consortium, LGYSF, RCMB Volunteer meeting</p> <p>Music Drop In Program continues to be popular.</p> <p>Drumbeat program continues at MBHS</p>	Team Leader Youth Sport and Recreation	30/06/2014

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Actions	STATUS	% TARGET	% COMP	PROGRESS COMMENTS	RESP. OFFICER	COMP DATE
Strategy: 3.3.5 Implement the Rural City of Murray Bridge Youth Action Plan						
				partnering with Headspace. Acoustic event at The Station Youth Art Exhibition held at The Station Use of The Station by: AC Care Hip Hop, Headspace Life Skills Program, Fraser Park Primary School. (October 2103) LAN @ The Station 24th August (October 2013) Monthly meetings with the MYGEN Committee and quarterly MYGEN Governance meeting. VET course continues to be run from The Station Monthly meetings attended include: MYSN, ICAN, MYMA, MCE, AYFN, Deadly Fun Run, Youth Homelessness Committee, Headspace Consortium, LGYSF, RCMB Volunteer meeting Music Drop In Program continues to be popular. Drumbeat program continues at MBHS partnering with Headspace. Halloween gig at The Station Blue light disco at The Station Use of The Station by: AC Care Hip Hop, Headspace Life Skills Program, Fraser Park Primary School. (November 2013) Monthly meetings with the MYGEN Committee. VET course continues to be run from The Station final VET performance. Monthly meetings attended include: MYSN,		



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Actions	STATUS	% TARGET	% COMP	PROGRESS COMMENTS	RESP. OFFICER	COMP DATE
Strategy: 3.3.5 Implement the Rural City of Murray Bridge Youth Action Plan						
				ICAN, MYMA, MCE, AYFN, Deadly Fun Run, Youth Homelessness Committee, Headspace Consortium, LGYSF, RCMB Volunteer meeting Music Drop In Program continues to be popular. Drumbeat program continues at MBHS partnering with Headspace. Use of The Station by: AC Care Hip Hop, Headspace Life Skills Program, Fraser Park Primary School. Grant meeting for LEAP funding Geocaching event MYGEN and Elected members Christmas events at Sturt Reserve and Bridge Street (December 2013) School holiday outreach to skate park MYGEN celebration day Monthly meetings attended include: MCE, AYFN, Deadly Fun Run (January 2014) Monthly meetings with the MYGEN Committee. VET course continues to be run from The Station in 2014 Monthly meetings attended include: MYSN, ICAN, MYMA, MCE, AYFN, Deadly Fun Run, Headspace Consortium, LGYDN, RCMB Volunteer meeting Music Drop In Program continues to be popular. Drumbeat program continues at MBHS partnering with Headspace in 2014.		



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Actions	STATUS	% TARGET	% COMP	PROGRESS COMMENTS	RESP. OFFICER	COMP DATE
Strategy: 3.3.5 Implement the Rural City of Murray Bridge Youth Action Plan						
				<p>Initial planning for Youth Art exhibition Rock the pool planning including live band event at MBHS. Young and well towns official state launch Discussions regarding shade and water at the skate park (February 2014) Monthly meetings with the MYGEN Committee. VET course continues to be run from The Station. Monthly meetings attended include: MYSN, ICAN, MYMA, MCE, AYFN, Deadly Fun Run, Headspace Consortium, LGYDN, RCMB Volunteer meeting Capital works meeting with headspace Music Drop In Program continues to be popular. Drumbeat program continues at MBHS partnering with Headspace. Support Fun Run. Attend volunteer training. Use of The Station by: Housing SA and MBHS. Successful Rock the pool event 1 March. Starting weekly outreach to skate park. Planning regarding shade and water at the skate park Planning for National Youth Week events, Skate Park Competition, LAN party, Battle of the Bands and Bowling. (March 2014) Monthly meetings with the MYGEN Committee.</p>		



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Actions	STATUS	% TARGET	% COMP	PROGRESS COMMENTS	RESP. OFFICER	COMP DATE
Strategy: 3.3.5 Implement the Rural City of Murray Bridge Youth Action Plan						
				<p>Successful grant funding achieved for Youth Week and a great range of events undertaken and successfully delivered.</p> <p>National Youth Week: Skate Park Competition LAN party Family bowling night Battle of the Bands Sammy D Foundation visited the Station VET course continues to be run from The Station.</p> <p>Monthly meetings attended include: MYSN, ICAN, MYMA, MCE, AYFN, Deadly Fun Run, Headspace Consortium, LGYDN, RCMB Volunteer meeting Music Drop In Program continues to be popular. Drumbeat program continues at MBHS partnering with Headspace. Support Fun Run and NAIDOC week. Attend HYPAs transition program networking event. Use of The Station by: CARA, ac care and MBHS. Grant recieved in partnership with headspace from speaker amplifier system for the Station. Weekly outreach to skate park. (April 2014) Monthly meetings with the MYGEN Committee. VET course continues to be run from The Station. HYPAs begins using The Station to deliver their youth programs.</p>		



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Actions	STATUS	% TARGET	% COMP	PROGRESS COMMENTS	RESP. OFFICER	COMP DATE
Strategy: 3.3.5 Implement the Rural City of Murray Bridge Youth Action Plan						
				<p>Monthly meetings attended include: MYSN, ICAN, MYMA, MCE, AYFN, Deadly Fun Run, Headspace Consortium, LGYDN, RCMB Volunteer meeting Youth homelessness reference committee meeting Starting to develop a pilot work experience package with MBHS, present to MBHS year 10 students. Music Drop In Program continues to be popular. Drumbeat program continues at MBHS partnering with Headspace. Careers expo at the Showgrounds, Chill lounge and performances by VET group. Reconciliation week planning. Support the NAIDOC week planning. Support Deadly Fun Run. New sink installed behind bar. Use of The Station by: CARA and MBHS. Supporting weekly outreach to skate park. (May 2014) Monthly meetings with the MYGEN Committee. VET course continues to be run from The Station. HYPAs continue to use The Station for their program delivery. Monthly meetings attended include: MYSN, ICAN, MYMA, MCE, AYFN, Deadly Fun Run, Headspace Consortium, LGYDN, RCMB Volunteer meeting Music Drop In Program continues to be popular.</p>		



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<i>Actions</i>	<i>STATUS</i>	<i>% TARGET</i>	<i>% COMP</i>	<i>PROGRESS COMMENTS</i>	<i>RESP. OFFICER</i>	<i>COMP DATE</i>
Strategy: 3.3.5 Implement the Rural City of Murray Bridge Youth Action Plan						
				Air conditioning installed in The Station auditorium. Drumbeat program continues at MBHS partnering with Headspace. Further development of piolet work experience program, presentation to MBHS. Capital works meeting with headspace. Use of The Station by: DCSI grant workshop. New event planning Future Frequencies DJ event. Meeting support Murray Bridge Show with youth bands. Support the NAIDOC week planning. Continue supporting weekly outreach to skate park. Support Youth Justice KPW (June 2014)		
<i>Actions</i>	<i>STATUS</i>	<i>% TARGET</i>	<i>% COMP</i>	<i>PROGRESS COMMENTS</i>	<i>RESP. OFFICER</i>	<i>COMP DATE</i>
Strategy: 3.3.6 Develop and implement a Rural City of Murray Bridge Healthy Ageing Plan						



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Actions	STATUS	% TARGET	% COMP	PROGRESS COMMENTS	RESP. OFFICER	COMP DATE
Strategy: 3.3.6 Develop and implement a Rural City of Murray Bridge Healthy Ageing Plan						
3.3.6.1 Develop the Healthy Ageing Plan	In Progress	0%	80%	<p>Collection of infamies for Health Ageing Plan commenced. (September 2013)</p> <p>ID statistical tool subscription purchased to assist demographic profiling, (October 2013)</p> <p>Organised meetings of the Murray Mallee Ageing Taskforce, the Riverland Ageing and Disability Taskforce, the Riverland Mallee Coorong Taskforce Executive Committee, the Murray Bridge Service Providers Group & the Riverland Dementia Working Party.</p> <p>Organised LGTBI Cultural Awareness training in Murray Bridge and Berri. Organised a “Whose Shoes” workshop in Murray Bridge – a tool to enhance the consumer voice and work together for positive change. Liaised with the Dementia Training Centre re bringing Dementia training to the Riverland and Murraylands.</p> <p>Completed a Dementia Needs Analysis in the Riverland by incorporating a consumer survey into a mapping and needs analysis report completed in 2012.</p> <p>Completing a carer respite research project in collaboration with a final year Master of Social Work student from Flinders University.</p> <p>Completed a Dementia Needs Analysis in the Riverland by incorporating a consumer survey into a mapping and needs analysis report completed in 2012.</p> <p>Completing a carer respite research project in collaboration with a final year Master of Social Work student from Flinders University.</p>	Project Officer Murray Mallee Ageing Taskforce	30/06/2015

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Actions	STATUS	% TARGET	% COMP	PROGRESS COMMENTS	RESP. OFFICER	COMP DATE
Strategy: 3.3.6 Develop and implement a Rural City of Murray Bridge Healthy Ageing Plan						
				<p>organised and hosted a training session on id.profile which is a demographic data. Participated in an internal quality review for the HACC funded programs at the Rural City of Murray Bridge. (February 2014)</p> <p>Further research work being undertaken in preparation for the compilation of the report in the second year of the project. (May 2014)</p>		



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<i>Actions</i>	<i>STATUS</i>	<i>% TARGET</i>	<i>% COMP</i>	<i>PROGRESS COMMENTS</i>	<i>RESP. OFFICER</i>	<i>COMP DATE</i>
<i>Strategy:</i>						
<i>3.5.1 Provide innovative library and information services that support lifelong learning, recreational development and community wellbeing in a vibrant community meeting space</i>						



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Actions	STATUS	% TARGET	% COMP	PROGRESS COMMENTS	RESP. OFFICER	COMP DATE
Strategy: 3.5.1 Provide innovative library and information services that support lifelong learning, recreational development and community wellbeing in a vibrant community meeting space						
3.5.1.1 Library - One Card Implementation	Completed	N/A	100%	Budget \$62k (GL19191) Contract signed, purchase order raised. (September 2013) Initial project meeting completed and "go live" date of 20 February 2014 set. (October 2013) Training begins 19th November. First cut of test data will occur by 22nd November for trial conversion by SirsiDynix. Data review will commence 16th December. (November 2013) Train the trainer almost completed. Training room set up, staff training to commence week beginning 9th December. (December 2013) Trial data conversion being tested by Library staff, major errors have been corrected and will be re-tested by the end of January. Staff training continues along with Patron awareness campaign. (January 2014) Data conversion commenced 07/02/2014. New system should be fully operational 21/02/2014. (Feb 2014) New One Card system fully operational for circulation functions and public access. Museum collection training to be completed 12/03/2014 and then project to undertake data entry will commence. (March 2014) Statistics training to be undertaken early May, which will complete all training components.	Team Leader - Library	30/04/2014

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<i>Actions</i>	<i>STATUS</i>	<i>% TARGET</i>	<i>% COMP</i>	<i>PROGRESS COMMENTS</i>	<i>RESP. OFFICER</i>	<i>COMP DATE</i>
Strategy: 3.5.1 Provide innovative library and information services that support lifelong learning, recreational development and community wellbeing in a vibrant community meeting space						
				Museum collection data entry to commence in mid May, data will not be displayed to the public only for internal display at this time, as per agreement with Captain's Cottage volunteers. (April/May 2014) Ordered latest version of Paytech software to integrate PC booking system to One Card. (June 2014)		
<i>Actions</i>	<i>STATUS</i>	<i>% TARGET</i>	<i>% COMP</i>	<i>PROGRESS COMMENTS</i>	<i>RESP. OFFICER</i>	<i>COMP DATE</i>
Strategy: 3.5.2 Promote and support cultural activities including visual and performing arts						



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Actions	STATUS	% TARGET	% COMP	PROGRESS COMMENTS	RESP. OFFICER	COMP DATE
Strategy: 3.5.2 Promote and support cultural activities including visual and performing arts						
3.5.2.3 Deliver the 2013-14 Regional Gallery Exhibition Program	Completed	100%	100%	<p>25 October - 1 December: Three Ways (with Melanie Brown, Trena Everuss and Robyn McBride), Observations (by Christine Cholewa) and Home Away From Home (by the Murraylands Arts and Craft Collective). 6 December 2013 - 2 February 2014: Chanteuses de Charme (Ian Henderson); Portraits of the River People (Susan Rooney-Harding, lead artist) and For the Love of Drawing (Nora Heysen - works from collection of the Nora Heysen Foundation). (January 2014) 7 February - 23 March: Placid Motion (Liz Butler & Kathleen Munn); Dress Up Box (Penny Choate) and Nostalgia in Blue (Chinese Embassy and the Australia China Friendship Society SA Branch).(February 2014)</p> <p>Feb-March exhibitions are still on display as programmed and are being very well received. The Chinese Embassy, Canberra have sent their First Secretary to view the exhibition and an International Womens Day event was held in the Gallery and Town Hall. The next exhibitions are scheduled to be opened at the end of March. (March 2014)</p> <p>The March/April exhibitions - "How does your garden grow?" and Kath Vernon's "in touch with the elements" ceramics were very popular. Over 150 visitors attended the opening and the "Garden" exhibition was part of the Tasting Australia program.</p>	Team Leader Arts Development	30/06/2014



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Actions	STATUS	% TARGET	% COMP	PROGRESS COMMENTS	RESP. OFFICER	COMP DATE
Strategy: 3.5.2 Promote and support cultural activities including visual and performing arts						
				<p>The May/June exhibition "Tougher Love" was a touring show from Country Arts SA and filled all three galleries. It showed work by artists from the Eyre Peninsula and comments from the visitors book indicate that it was well received. Collaboration with the Community Services team bringing All Cultures Fest and Reconciliation Week activities into the gallery has also increased visitation.</p>		



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Actions	STATUS	% TARGET	% COMP	PROGRESS COMMENTS	RESP. OFFICER	COMP DATE
Strategy: 3.5.2 Promote and support cultural activities including visual and performing arts						
3.5.2.4 Deliver the 2013-14 Regional Gallery Workshop Program	Completed	100%	100%	<p>An extra Drawing for the Terrified workshop was held after the September workshop booked out. Preparations for November and December workshops were finalised and planning for 2014 is in progress. (October 2013)</p> <p>Workshops during November and December included felt Christmas decorations, portrait painting (an extra workshop was included to meet demand), and Drawing for the Terrified. Card making workshops for children and adults were held during the Artist Market in November. AC Care has held two free childrens workshops during January. (January 2014)</p> <p>Workshop program for Mar- June finalised. (February 2015)</p> <p>Drawing for the Terrified Workshop was held in late February, a feltmaking class is scheduled for mid March. (March 2014)</p> <p>The April pastel workshop was cancelled due to insufficient numbers but the feltmaking class was booked out and resulted in very happy participants and some beautiful scarves. (May 2014)</p> <p>May's Drawing for the Terrified class was cancelled due to lack of numbers but a two-day photography workshop by Heidi Kenyon in June was well received as was a multi media/projection workshop, and Cat Leonard's Portraiture Painting workshop.</p>	Team Leader Arts Development	30/06/2014



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Actions	STATUS	% TARGET	% COMP	PROGRESS COMMENTS	RESP. OFFICER	COMP DATE
Strategy: 3.5.2 Promote and support cultural activities including visual and performing arts						
3.5.2.5 Deliver the 2013-14 Town Hall Performance Program	Completed	N/A	100%	<p>October Morning Matinee - Dukes of Jazz. Tickets are now on sale for the January - June 2014 season. (November 2013)</p> <p>November's Morning Matinee was the nostalgic 60s Down Under.</p> <p>December's Morning Matinee was Jonathon Welsh. Audience numbers for matinees are regularly around 120, a healthy growth from the early days of around 40. (January 2014)</p> <p>January's Morning Matinee was the very popular Borderers. (February 2014)</p> <p>February saw the Duo at the Piano perform as part of the Morning Matinee. The Three Stuffed Mums also held a popular performance this month.</p> <p>Me'n Me Mates presented a morning matinee in March and the Fusion Pops Orchestra presented a popular blend of contemporary music for the April matinee. Tickets for the July to December season are now on sale.</p> <p>Cabaret was the theme for the May Morning Matinee, with Sandi McMenamin and Jan McAskill performing. In June the Morning Matinee audience was treated to a tribute to Judy Garland and Liza Minnelli with a performance by Teresa De Gennaro.</p>	Team Leader Arts Development	30/06/2014



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<i>Actions</i>	<i>STATUS</i>	<i>% TARGET</i>	<i>% COMP</i>	<i>PROGRESS COMMENTS</i>	<i>RESP. OFFICER</i>	<i>COMP DATE</i>
Strategy: 4.2.1 Promote a safe and healthy work environment						
4.2.1.14 Coordinate and engender good governance to ensure legislative compliance across the organisation (Risk?)	In Progress	N/A	75%	Work Health and Safety Calendar of Events has been developed which encompasses all legislative requirements in relation to WHS. A draft TNA has also been developed which captures all WHS legislative training.	Manager Risk	30/06/2014



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Actions	STATUS	% TARGET	% COMP	PROGRESS COMMENTS	RESP. OFFICER	COMP DATE
Strategy: 4.2.1 Promote a safe and healthy work environment						
4.2.1.16 Coordinate and monitor Work Health and Safety compliance across the organisation	In Progress	100%	90%	<p>WHS Policies and Procedures are being adapted from the 'One System' template to reflect RCMB structure and process. (6 cornerstone polices have been adopted by WHS Committee and endorsed by Council's ELT. 20 procedures have been adapted, 10 have been circulated for consultation).</p> <p>RCMB had developed a WHS & injury Management Plan 2013-2015 to address non-conformances across the organisation from WorkCover Audits and the 2012 Key Performance Indicator (KPI) Audit. (See seperate Programs re: WHS&IM Plan 2013-2015).</p> <p>Council has undertaken a Essential Safety Platform program which allowed for a gap analysis of its WHS Policies and Procedures and associated documentation, hazard identification across all business units along with the development of its WHS&IM plan 2013-2015.</p> <p>Work is continuing on the programs associated with the WHS&IM plan 2013-2015. with regular updating through Interplan.</p> <p>RCMB has applied for and been successful in obtaining a tiered grant for the 2013 KPI Audit. This means that Council has to complete the non-conformance recommendations out of the 2012 KPI Audit.</p>	Manager Risk	30/06/2014

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Actions	STATUS	% TARGET	% COMP	PROGRESS COMMENTS	RESP. OFFICER	COMP DATE
Strategy: 4.2.1 Promote a safe and healthy work environment						
				<p>An action plan and implementation plan has been developed to assist in achieving this.</p> <p>A draft TNA has been developed along with a WHS Calendar of Events which will ensure that all legislative requirements and training are being delivered.</p>		



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Actions	STATUS	% TARGET	% COMP	PROGRESS COMMENTS	RESP. OFFICER	COMP DATE
Strategy: 4.3.2 Develop and implement a customer service strategy						
4.3.2.1 Develop a Customer Service Strategy	Completed	N/A	100%	Customer Service Strategy Document in progress. Business Unit information to be included in brochure and on intranet. Business Support as DRAFT complete and available for consultation. Sustainable Communities acting as guinea pig. Draft agreed by ELT for consultation with Leadership Team, now underway. (June 2013). DRAFT has come back from leadership with changes to be made - It will need to go back to ELT with changes to be approved. Adoption expected September 13. (September 2013) Completed September 2013. (October 2013)	General Manager Sustainable Communities	30/06/2014



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Actions	STATUS	% TARGET	% COMP	PROGRESS COMMENTS	RESP. OFFICER	COMP DATE
Strategy: 4.4.1 Improve and monitor organisational performance and quality of service delivery						
4.4.1.11 Develop corporate business rules for the Intranet	Deferred	100%	10%	<p>Started investigating what information is used most frequently on current intranet, which information is out of date and timeline to ensure current before creation of new intranet.</p> <p>Started HR forms</p> <p>Started options for better utilisation of A-Z. (September 2013)</p> <p>Started revising A-Z Listing and initial discussions with individual business units in regards to business unit pages. (Oct 2013)</p> <p>Compliance templates have been authorised by Manger and will be loaded into templates in week starting 28 January 2014.</p> <p>No further work possible because of the lack of progress in developing an Intranet site. Assumed no further work possible because of IT delivery challenges. Project deferred until 2014/15. (May 2014)</p>	Team Leader Business Support	30/06/2014



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Actions	STATUS	% TARGET	% COMP	PROGRESS COMMENTS	RESP. OFFICER	COMP DATE
Strategy: 4.4.1 Improve and monitor organisational performance and quality of service delivery						
4.4.1.12 Review, assess and implement recommended efficiency processes for Section 7 property searches	Completed	100%	100%	<p>Section 7 Search procedures are currently being reviewed, research on how other Councils perform this function has been undertaken. Investigation into how Authority can be better utilised is in progress. (September 2013)</p> <p>Authority training last week revealed the possibility of tasking out individual sections to specific staff, being investigated by Community Support.</p> <p>Initial consultation with Finance Manager and IS Manager has taken place.</p> <p>Further investigations and recommendations will be made as part of the service review process. (October 2013)</p> <p>A service review of the process of producing and delivering Section 7 Certificates commenced on 18 December, 2013. A team has been established, a project plan development with implementation of the review commencing immediately.</p> <p>It is proposed that the review will be completed and a recommendation made to ELT in June 2014. (May 2014)</p> <p>ELT adopted recommendations at its meeting held on xx June, 2014 with the intention of establishing an implementation team.</p>	Team Leader Business Support	30/06/2014

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Actions	STATUS	% TARGET	% COMP	PROGRESS COMMENTS	RESP. OFFICER	COMP DATE
Strategy: 4.4.1 Improve and monitor organisational performance and quality of service delivery						
4.4.1.15 Reimplementation of CAMMS software	Completed	100%	100%	<p>Relevant staff have recieved administration training for the Personal Evaluation System (PES) and Integrated Risk Management (IRM) modules has occurred and a pilot project established to test the PES software.</p> <p>IPM Administration has occurred and new proposed workflow and Project Management Framework been established by Strategic Planning Officer and Manager Engineering and Assets. The workflow to be agreed by ELT and rolled out prior to the Budget Bid phase of the Annual Business Planning Process.</p> <p>Interplan, IPM, IRM and PES have now been upgraded and available for general use.</p> <p>Final Training undertaken on 15 May, 2014 Training in the new modules has commenced.</p> <p>Interviews with key operators has taken place</p> <p>Training in Workforce Planning and Integrated Business Planning outstanding but is scheduled for May, 2014</p>	Strategic Planning Officer	30/06/2014



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<i>Actions</i>	<i>STATUS</i>	<i>% TARGET</i>	<i>% COMP</i>	<i>PROGRESS COMMENTS</i>	<i>RESP. OFFICER</i>	<i>COMP DATE</i>
Strategy: 4.4.1 Improve and monitor organisational performance and quality of service delivery						
4.4.1.16 Develop and implement a project management framework in line with IPM	Completed	100%	100%	<p>Work to recommence on the Project Management Framework in late September, with a report to be presented to the Executive Leadership Team in October, 2013.</p> <p>A draft Project Management Framework was reviewed by the Strategic Projects Group on 23 September, 2013</p> <p>The Strategic Planning Officer and Manager Engineering and Assets are developing a Workflow and Project Management Framework for ELT's consideration. It is proposed that the model be used for Budget Bids and delivering projects in 2014-15</p> <p>New workflow has been developed and will rolled out at the Leadership Team meeting on 4 February with training scheduled for 6 February.</p> <p>Business Rules are currently being prepared.</p>	Strategic Planning Officer	30/06/2014
4.4.1.2 Business Improvement Program	Completed	100%	100%	<p>Review of Strategic Plan has been completed</p> <p>Service Review Framework Completed and services to be review selected (Rates Management, Dog Re-registration Administration, Performance Management and Records Management) and reviews underway</p> <p>Risk Management and Governance Frameworks complete</p> <p>March 2014</p>	Strategic Planning Officer	30/06/2014

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Actions	STATUS	% TARGET	% COMP	PROGRESS COMMENTS	RESP. OFFICER	COMP DATE
Strategy: 4.4.1 Improve and monitor organisational performance and quality of service delivery						
4.4.1.21 Review of services in Risk Management business unit	Completed	N/A	100%	Initial meeting has been held to map the process for the service review along with identifying the Services and Processes to be reviewed as part of the service review process. Services have been identified	Manager Risk	30/06/2014
4.4.1.5 Develop, circulate for comment and implement policy and management guidelines for cemetery leases	In Progress	100%	95%	Regulations gazetted 16 Jan 2014 with effect from 14 Feb 2014 except Section 53 which takes effect August 2014. NB: Section 53—relates to the registers, records and plans to be kept by relevant authorities. A report for Council has been prepared for 2 June 2014 meeting seeking approval for Cemetery Operating Policy and Management Guidelines reflecting the new Act and regulations and to ensure we are compliant with Section 53 in terms of our procedures and record keeping 23/06/14 - 2 of June Council report was laid on the table, report has been resubmitted for 30 June 2014.	Manager Contracts	30/06/2014
4.4.1.6 Undertake Lerwin Strategic Review	In Progress	N/A	55%	Officer group has met and started the process of framing the strategic review. Further work with other providers has been undertaken. Meeting scheduled with regional providers to seek ways to sharing services and learning from each other. (January 2014) Bird Cameron have been commissioned to assist with pricing, governance and other aspects of the strategic review and their work is expected in June 2014. In house work on the risks and financial information is nearly complete. (May 2014)	General Manager Sustainable Communities	30/06/2014

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<i>Actions</i>	<i>STATUS</i>	<i>% TARGET</i>	<i>% COMP</i>	<i>PROGRESS COMMENTS</i>	<i>RESP. OFFICER</i>	<i>COMP DATE</i>
Strategy: 4.4.1 Improve and monitor organisational performance and quality of service delivery						
4.4.1.7 Develop, circulate for comment and implement policy and management guidelines around outdoor dining	In Progress	100%	50%	<p>Council approved draft guidelines for the management and licensing of outdoor dining within the Murray Bridge Town Centre in 2010. The draft guidelines need to undergo public consultation and be brought back to Council with any feedback for final approval.</p> <p>All business owners with outdoor dining permits were contacted and sent a copy of the draft guidelines. Consultation with the business owners in Bridge St revealed significant unhappiness with the Council over commencing consultation when the final design for Bridge St was unresolved.</p> <p>Accordingly it was agreed to not continue with the consultation until after the design for Bridge St and Sixth Streets has been approved and adopted by Council.</p> <p>This means that the completion date of 30 June 2014 may not be met. (May 2014)</p>	Manager Contracts	30/06/2014



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Actions	STATUS	% TARGET	% COMP	PROGRESS COMMENTS	RESP. OFFICER	COMP DATE
Strategy: 4.4.1 Improve and monitor organisational performance and quality of service delivery						
4.4.1.9 Prepare 2014-15 Annual Business Plan	In Progress	90%	95%	<p>SWOT analysis have been completed by each Business Unit.</p> <p>Proposed Key and Capital Projects have been submitted by Managers and the first cut completed by ELT. Managers are currently preparing business cases for those proposals that have been approved. These are to be completed by 28 March, 2014.</p> <p>A team to assist in the preparation of Key and Capital Projects bids has been established with its first meeting held on 3 March, 2014. The objectives of this group is to</p> <ul style="list-style-type: none"> * Monitoring progress made on project business cases * Monitor and respond to risk management issues and project issues as they arise. * To advise of any issues or matters that impact on preparing business cases <p>The Strategic Planning Officer is assisting Manager Infrastructure and Assets and his staff to in the preparation of business cases in IPM</p> <p>First draft of the Annual Business Plan has been completed and forwarded to ELT</p> <p>The template for the Annual Business Plan is currently under development. Text to be completed by 28 March, 2014</p> <p>Text has been completed, Capital and Key</p>	Strategic Planning Officer	30/08/2014

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<i>Actions</i>	<i>STATUS</i>	<i>% TARGET</i>	<i>% COMP</i>	<i>PROGRESS COMMENTS</i>	<i>RESP. OFFICER</i>	<i>COMP DATE</i>
Strategy: 4.4.1 Improve and monitor organisational performance and quality of service delivery						
				<p>projects identified, costed and entered into the Annual Business Plan in readiness for the Audit Committee meeting to be held on 14 May, 2014</p> <p>Endorsed by Audit Committee on 14/5/2014. Endorsed by Council for community consultation on 19/5/2014. Community consultation period is 20/5/2014 to 10/6/2014.</p> <p>Annual Business Plan scheduled to be considered by Council for adoption at a Special Meeting to be held on 7 July, 2014.</p>		
<i>Actions</i>	<i>STATUS</i>	<i>% TARGET</i>	<i>% COMP</i>	<i>PROGRESS COMMENTS</i>	<i>RESP. OFFICER</i>	<i>COMP DATE</i>
Strategy: 4.4.2 Improve and monitor human resource management practices						



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<i>Actions</i>	<i>STATUS</i>	<i>% TARGET</i>	<i>% COMP</i>	<i>PROGRESS COMMENTS</i>	<i>RESP. OFFICER</i>	<i>COMP DATE</i>
Strategy: 4.4.2 Improve and monitor human resource management practices						
4.4.2.4 Develop and implement performance management systems and tools, including a performance development and review process that links individual performance with business strategy	In Progress	N/A	95%	<p>Policy and performance management framework drafted, circulated for consultation, comments reviewed and adopted.</p> <p>Jan 2014 - Performance Management Service Review to address this project. Will complete by 30 June 2014</p> <p>May 2014 - Performance Development Program established with team sessions having been delivered to two teams with a further 3 scheduled prior to 30 June. Individual Performance Development Plans in place for all members of Business Support Team, anticipate two further teams to be complete by 30 June. Full roll out by 1 Sep 2014.</p> <p>Jun 2014 - Session run with Leadership Team to integrate Business Plan and Budget into process. system will be in place by 30 June as per original timeframe.</p>	Manager Human Resources	30/06/2014



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Actions	STATUS	% TARGET	% COMP	PROGRESS COMMENTS	RESP. OFFICER	COMP DATE
Strategy: 4.4.2 Improve and monitor human resource management practices						
4.4.2.6 Develop and implement a suite of HRM Programs, Policies and Management Guidelines	In Progress	N/A	90%	<p>Management Guidelines and associated forms on Performance Development and Review</p> <p>Develop and Tools of Trade have been prepared and circulated for feedback from the leadership team.</p> <p>Jan 2014 - anticipate completion of all policies and guidelines commenced prior to Jan 2014. Review underway of other documents that require review.</p> <p>May 2014 - Performance Development process underway (refer 4.4.2.4), Completed revised policies and guidelines for Formal Study, Fair Treatment in the Workplace, Working from Home, and Police Checks. All HR Forms revised and redrafted ready for inclusion on intranet from 1 July. Reviewed and revised Recruitment process. Reviewed and revised Organisational Structure for ratification from 1 July.</p>	Manager Human Resources	30/06/2014
4.4.2.7 Develop HRM information systems, processes and reporting tools to measure, monitor and evaluate HRM and business improvement programs and projects	Completed	N/A	100%	<p>Work has commenced on the development of a HRM metrics reporting tool. A draft reporting tool is ready to be presented to Leadership Team.</p> <p>Jan 2014 - review of this project commenced to determine status.</p> <p>May 2014 - reporting tools and processes being drafted for consideration in June for completion by 30 June.</p> <p>Jun 2014 - Session with Leadership Team to identify KPIs related to HR. Developed monthly report template for HR. First report due end June.</p>	Manager Human Resources	30/06/2014

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Actions	STATUS	% TARGET	% COMP	PROGRESS COMMENTS	RESP. OFFICER	COMP DATE
Strategy: 4.4.2 Improve and monitor human resource management practices						
4.4.2.8 Develop and implement a Learning and Development program incorporating Work Health and Safety Injury Management Plan actions	In Progress	N/A	75%	<p>Work has commenced on Learning and Development and Induction plans and processes to capture mandatory training requirements</p> <p>Process to capture training attendances and evaluations have been developed and completed.</p> <p>Work has commenced on developing process to undertake competency assessments at induction or when staff changed roles</p> <p>Jan 2014 - Will take information from the Performance Management Service Review. L & D Policy and Guideline is currently being re-reviewed under instruction from CE. Anticipate completion in timeframe identified.</p> <p>May 2014 - Training Needs analysis undertaken and WHS Training Register developed (by Manager - Risk).</p> <p>Developmental training needs for all staff being identified through Performance Development Process for inclusion in Training register. Anticipate 25% of staff to have training plan by 30 June and 95% by 1 Sep</p> <p>Refer 4.4.2.4</p>	Manager Human Resources	30/06/2014

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<i>Actions</i>	<i>STATUS</i>	<i>% TARGET</i>	<i>% COMP</i>	<i>PROGRESS COMMENTS</i>	<i>RESP. OFFICER</i>	<i>COMP DATE</i>
Strategy: 4.4.2 Improve and monitor human resource management practices						
4.4.2.9 Develop and implement a Fair Treatment in the Workplace framework incorporating policy, procedure and training for all staff	In Progress	N/A	75%	Ongoing monitoring and reporting on Fair Treatment in the Workplace incident and grievance reports lodged is taking place. Report form has been modified and adopted. 8 Contact Persons have self-nominated for contact person role training to be rolled out across the organisation in January 2014. Jan 2014 - roll out to commence in Feb 2014. May 2014 - Fair Treatment in the Workplace Policy and Guideline completed and ready for roll out of training from 1 July.	Manager Human Resources	30/06/2014
Strategy: 4.4.3 Improve and monitor information management practices						
4.4.3.4 Expand functionality and usage of Authority	In Progress	N/A	75%	Improving the functionality of Authority is an ongoing process and with v6.9 now in place, there are additional features available to Council once implemented. There are several key Authority projects scheduled for the 2014-2015 FY that will see further improvements in functionality.	Manager Information Services	30/06/2014
4.4.3.5 Expand functionality and usage of InfoXpert	In Progress	N/A	80%	A Records Management Service Review is under way and the outcomes of this process will drive the focus areas for improvements within InfoXpert. The Records staff have been supplied with new computers and updated software to improve the time it takes them to scan and process documents.	Manager Information Services	30/06/2014
4.4.3.6 Expand functionality and usage of Intranet	In Progress	N/A	50%	Due to resource constraints within the IT business unit, this work is on hold and will recommence as an ongoing project in August 2014.	Manager Information Services	30/06/2014

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Strategy: 4.4.3 Improve and monitor information management practices						
4.4.3.7 Implement a working, tested and fully documented Info Services Business Continuity/Disaster Recovery solution	Completed	N/A	100%	IT BC/DR plans now integrated into Plan for LGC as endorsed by ELT.	Manager Information Services	30/06/2014
4.4.3.8 100% of all IS policies, procedures, management guidelines etc to be revised, updated and written in plain English	In Progress	N/A	10%	A review of all IS policies has been performed and most are deemed unsuitable for the current day and age. Some gaps have been identified in the policies and work is under way to review and update the documentation. This is a project that will be ongoing with an expected finish in June 2015.	Manager Information Services	30/06/2014
<i>Actions</i>	<i>STATUS</i>	<i>% TARGET</i>	<i>% COMP</i>	<i>PROGRESS COMMENTS</i>	<i>RESP. OFFICER</i>	<i>COMP DATE</i>
Strategy: 4.4.4 Develop and implement a Financial Sustainability Framework						
4.4.4.11 Prepare annual financial statements	Completed	N/A	100%	Financial Statements prepared and endorsed by Audit Committee 9th October 2013. Financial statements to be presented to Council for adoption 21 October 2013.	Manager Finance	30/06/2014
4.4.4.2 Create financial policies framework for RCMB	In Progress	5%	5%	Have undertaken a review with Civica of the Rates module, Payroll, HR, General Ledger, Works Orders and hierarchy in Authority. Implemented BIS module and partially implemented the Debt Recovery module. Currently implementing recommendations and findings from reviews. Ensuring effective use of current modules and procurement implementation are priority for next 8 months.	Manager Finance	30/06/2015
4.4.4.22 Review and update Council's Long Term Financial Plan	In Progress	N/A	10%	Initial review of Long Term Financial Plan commenced October 2013. Workshop booked with Elected Members 21 October 2013 to discuss assumptions and parameters before detailed modelling.	Manager Finance	30/06/2014

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Strategy: 4.4.4 Develop and implement a Financial Sustainability Framework						
4.4.4.4 Maintain Council's accounting systems	In Progress	40%	30%	Have undertaken a healthcheck/review with Civica of the following Authority modules - Rates, Debt Recovery, Payroll, HR, General Ledger, Works Orders and Assets over past 12 months. Implemented BIS module and implementing the Debt Recovery module by end June 2014. Currently implementing recommendations and findings from healthchecks/reviews. Met with Civica and creating draft business plan for outstanding Authority system issues and actions.	Manager Finance	30/06/2014
4.4.4.5 Implement audit recommendations	In Progress	N/A	30%	Audit findings and recommendations reviewed and 13 of the 47 implemented and in progress. 2013. Update report to be provided to Audit Committee Feb 2014. 2. Audit report not included in Audit Committee Feb 2014 meeting (RS) and expect to provide to May 2014 Audit Committee meeting. JC March 2014	Manager Finance	30/06/2014
4.4.4.6 Develop financial internal controls framework	In Progress	N/A	60%	Control Track system purchased and implemented, training of users of Control Track 6th August 2013, initial review with uhy Haines Norton September 2013. Full initial assessment of core controls to be completed by end of October 2013.	Manager Finance	30/06/2014
<i>Actions</i>	<i>STATUS</i>	<i>% TARGET</i>	<i>% COMP</i>	<i>PROGRESS COMMENTS</i>	<i>RESP. OFFICER</i>	<i>COMP DATE</i>
Strategy: 4.4.5 Implement national frameworks to report on asset planning and management						

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Actions	STATUS	% TARGET	% COMP	PROGRESS COMMENTS	RESP. OFFICER	COMP DATE
Strategy: 4.4.5 Implement national frameworks to report on asset planning and management						
4.4.5.3 Review and implement the RCMB Asset Management Plan	Completed	100%	100%	<p>Council has reassessed the condition rating of all road pavement, footpath and kerbing within the City, which in turn has been uploaded into Council's new asset management software 'Assetic'. This work will allow a highly accurate analysis to be performed to inform Council's Infrastructure and Asset Management Plan.</p> <p>2013-14 Assetic contract being reviewed with the plan to have them assist in the development of AMP's for the 4 asset categories.</p> <p>Deadlines have been adopted for completion of these plans Civil Infrastructure - DEC 2013 Stormwater - MAR 2014 Buildings - JUNE 2014 Rec and Open Space - SEPT 2014 Assetic proposal is to have all 4 completed by JUNE 2014</p> <p>28/11/13 Civil & Transport Infra AMP in draft format and due for completion Jan 2014 Building assets being recored and logged in Assetic Stormwater AMP to be developed around Southfront Drainage Review</p> <p>7/3/14 See task 4.4.5.1</p>	Manager Engineering and Assets	30/06/2014



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Strategy: 4.4.5 Implement national frameworks to report on asset planning and management						
				9/5/14 See task 4.4.5.1 21/5/14 Asset Management Plans for Civil Infrastructure and Stormwater presented to Audit Committee on 14/5/14 and then endorsed by Council on 19/5/14 for community consultation. Final endorsement by Council at meeting on 18 August 2014. 24/6/14 Civil AMP and Storm Water AMP completed Buildings and Open Space deferred until valuations completed through finance		
<i>Actions</i>	<i>STATUS</i>	<i>% TARGET</i>	<i>% COMP</i>	<i>PROGRESS COMMENTS</i>	<i>RESP. OFFICER</i>	<i>COMP DATE</i>
Strategy: 4.4.8 Develop and practice process management, improvement and innovation processes						
4.4.8.2 Develop a community engagement strategy	In Progress	N/A	20%	Work on preparing a draft Community Engagement Strategy has commenced by identifying current successful practices. Draft documents are currently being prepared to form a Communications Framework including Community Engagement, Customer Service and Complaint strategies. Work will continue in th 2014/2015 year as the documents will need to be endorsed for community consultation.	Executive Officer	31/08/2015
<i>Actions</i>	<i>STATUS</i>	<i>% TARGET</i>	<i>% COMP</i>	<i>PROGRESS COMMENTS</i>	<i>RESP. OFFICER</i>	<i>COMP DATE</i>
Strategy: 4.4.9 Demonstrate principles of good governance through the implementation of Council's Good Governance and Public Administration Frameworks						



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Strategy: 4.4.9 Demonstrate principles of good governance through the implementation of Council's Good Governance and Public Administration Frameworks						
4.4.9.1 Coordinate Risk Management non-conformances from LGAMLS Risk Management Audit	Completed	N/A	100%	<p>Council is in receipt of an interim report regarding the outcomes from the 2013 LGAMLS Risk Management Audit. This interim report does not include any recommendations arising from any identified non-conformances.</p> <p>Report on outcome of the 2013 LGAMLS Risk management Audit was presented to the Audit Committee on 13 November 2013 and Council at its ordinary meeting on the 18 November 2013. Work is continuing to ensure all areas of non-conformance / observations are completed.</p>	Manager Risk	30/06/2014

